

ATTACHMENT 2

Emergency Support Function 2 – Telecommunications and Warning

PACIFIC COUNTY COMMUNICATIONS

Pacific County Communications was established by an intergovernmental agreement to provide a consolidated public safety answering point (PSAP) and communications system for Pacific County, the cities of Ilwaco, Long Beach, Raymond, South Bend, and fire and ambulance agencies in the county.

The Coordinator (as appointed by the Sheriff) and 12 employees, operates under the Sheriff on a daily administrative basis and an Administration and an Operations Board that are responsible for policy and procedure oversight. The Administrative and Operations Boards are both formed by representatives from the various participating agencies to the agreement.

Funds for the services provided are derived from each political subdivision, from nonmember agencies and departments that receive services, and from 9-1-1 excise tax collections.

The primary responsibilities of the Communications Division are as follows:

1. The planning, organizing, installation, maintenance, and administration of a central dispatch facility (PACCOM), to provide efficient communications and dispatch services to all law enforcement, fire, medical one, and other agencies. Provide citizen access and 24-hour answering of emergencies through the 9-1-1 reporting system, with the purpose of life safety and protection of property.
2. Support dispatch and paging service to participating member and non-member agencies, the Coroner, Emergency Management, and several others. Tapes and expert witness services is provided for user departments.
3. The Department serves county departments, four cities, 8 rural fire districts, one tribal nation, and the Long Beach Ambulance Service. There are a total of 22 telephone lines in the Center, of which eight are enhanced 9-1-1 lines serving approximately 21,000 persons residing in or passing through Pacific County. All telephone and radio traffic is tape recorded for use by the responding and investigating departments.
4. All Communications Department personnel are trained in law enforcement, fire dispatch procedures and emergency medical dispatching. They provide emergency medical pre-arrival instruction by telephone prior to the arrival of the EMT or paramedic units. There is direct access via the 9-1-1 emergency number for the speech and hearing impaired using the teletype (TTY/TDD) for the deaf.

5. The 9-1-1 Central Dispatch facility is located one floor above with the Pacific County Emergency Operations Center (EOC) where county, town, and city administrative officials may meet during an extended emergency to receive briefings and plan courses of action for the community. One additional 911 work station is co-located with the EOC. The EOC also provides emergency communications, including amateur and citizen band radio, and State Emergency Management.
6. A diesel auxiliary generator provides backup emergency power for the Public Safety Building. The Communications Center (PACCOM) is supported additionally by an uninterruptible power supply.